

AGENDA

Henika District Library
Building & Grounds Committee Meeting
February 5th, 2024 at 4:30pm

I. Call to Order

- A. Members Present:
- B. Members Absent:
- C. Staff Present:
- D. Guests:

II. Approval of Agenda

III. Community Opportunity to Address the Committee

IV. Approval of Meeting Minutes

- A. November 2023 Building & Grounds Committee Minutes

V. Unfinished Business

- A. Parking Lot Update

VI. New Business

- A. Cleaning Services
- B. Furnace and Air Conditioning
- C. Review Survey Results

VII. Around the Table

VIII. Adjournment

MINUTES

Henika District Library

Building/Grounds Meeting

November 15, 2023 3:32p

Members Present: Meghan Augustin (late), Suzy Byville, Tami Fryling, Gary Marsh

Members Absent: none

Staff Present: Cierra Bakovka – Director

Guests: none

- I. Call to Order: Meeting called to order at 3:32 pm by Fryling
- II. Approval of Agenda motioned by Fryling, seconded by Walsh. All yes, motion passed.
- III. Community opportunity to address the board – no comments
- IV. Approval of August Meeting Minutes motioned by Fryling , seconded by Byville. All yes, motion passed.
- V. Unfinished Business
 - a. Parking Lot Update – In 20 day waiting period with City. Next mtg is Dec 4, for final approval.
 - b. Quote for plowing from current landscape provider is ready and will be presented once final approval from city is received.
- VI. New Business
 - a. Community Survey Draft -Mock up of Survey for community presented by Bakovka, modifications were made. Option to have a raffle discussed and agreed upon. Will have 1 -\$50 card. Will have paper form or QR as well as online (ready in time for Snowfest Dec 2). Deadline to be set for December 30 at 2:00pm. Note: option to extend if not enough responses received.

- b. Next Steps: Bakovka to make changes, have survey ready by Dec 2.
- c. Triangle has asked for a meeting with 'representatives' of the board to discuss 'vision'.
 - i. Who should meet: Chairs & President is the prevalent option.
 - ii. Cierra with contact Triangle for their availability prior to January Board meeting.
 - iii. Discussion about parking should new library has a Community Room. As parking is limited, concern expressed that community room may not be a viable option. Discussion held about being creative with parking and that it is essential to keep the community room in the new library plans. Members agreed it is too early in planning process to make any new decisions at this time.
- d. Next meeting: Tentative Jan 3rd at 4:00. Confirm at December Board mtg.

VII. Around the table.

- a. Bakovka- excited to see building process take off and see results of survey
- b. Augustin- sees progress as well, happy to see plans going forward
- c. Byville- agrees it a big project and sees progress
- d. Marsh- impressed with our leader/director and believes it will help get this building process to succeed
- e. Fryling- Thoroughly believe this is going to happen. Excited to hear about the grant decision in December.

VIII. Adjournment- motioned by Fryling, seconded by Augustin , motion carried. Adjourned at 5:07 pm.

Library	Contact	Hours/Week	Wage	Title	Duties	Benefits	Positive or Negative Opinion
White Lake Community Library	vdemumbrum@wlclib.org	25hrs	16.32/hr	Facilities Manager	routine cleaning plus all sorts of other maintenance tasks, including lawn care, snow removal, meeting room set-ups, minor repairs, painting, etc	PTO	Positive
Mount Clemens Public Library	brandon.b.bowman@gmail.com	40/FT	\$45,000/yr	Custodian	Routine Cleaning	Full	Positive
Cadillac Library	logant@cadillaclibrary.org	20 hrs	\$20/hr	Custodian	cleaning duties, light maintenance, and shoveling	None	Positive
Milan Library	susan.wess@milanlibrary.org	3 cleanings per week	\$375 biweekly	Cleaner	Routine Cleaning	None	Positive
Saranac Clarksville District Library	kerry@saranaclibrary.org	PT	\$18/hr	Cleaner	Routine Cleaning	None	Negative
Hackley	jzappacosta@hackleylibrary.org	15 hrs/wk	15.35-20	Cleaner	Routine Cleaning	None	Mostly Positive

Re: [Michlib-I] Cleaning Staff

SV SW Virginia DeMumbrum <vdemumbrum@wlclib.org>
Thu, 18 Jan 2024 12:13:40 PM -0500 •

To "Cierra Bakovka" <cierra@henikalibrary.org>

~~Reading 22 / 23~~

We have a part-timer who works Monday through Friday, 7am to noon. Having someone in-house works great for us; his title is Facilities Manager, and he does all the routine cleaning plus all sorts of other maintenance tasks, including lawn care, snow removal, meeting room set-ups, minor repairs, painting, etc. His current hourly wage is \$16.32. He is eligible for PTO but gets no insurance benefits.

Virginia DeMumbrum (*she, her, hers*)
Library Director
White Lake Community Library
3900 White Lake Drive
Whitehall Michigan 49461
231-894-9531 ext. 102

---- On Thu, 18 Jan 2024 12:05:30 -0500 **Cierra Bakovka via Michlib-I** <michlib-I@mcls.org> wrote ---



Re: [Michlib-I] Cleaning Staff

BR brandon.b.bowman@gmail.com
Thu, 18 Jan 2024 12:20:22 PM -0500 •

To "Cierra Bakovka" <cierra@henikalibrary.org>

~~Reading 21 / 23~~

Hi Cierra,

We ended up switching over to private custodial work about 4 years ago, and I would never go back.

Having the employees be a part of the library itself is great because of the increased accountability, but also because of the increased investment of those working as this is "their" building. Our two custodians take exceptional care of the building and are extremely dedicated to the staff, as they see it as a reflection on them.

While the cost for having one full-time custodian does cost us (45,000 a year plus benefits), it is nice to have someone else be on the call chain for any emergencies with the building as well!

Thanks!
Brandon

Brandon Bowman
Library Director
Mount Clemens Public Library
150 Cass Avenue
Mount Clemens, Michigan 48043
Office - 586.469.6200 ext. 101
Cell - 810.683.4310

On Thu, Jan 18, 2024 at 12:09 PM Cierra Bakovka via Michlib-I <michlib-I@mcls.org> wrote:

█

Re: [Michlib-I] Cleaning Staff

LO logant@cadillaclibrary.org
Thu, 18 Jan 2024 12:21:59 PM -0500 •

To "Cierra Bakovka" <cierra@henikalibrary.org>

~~Reading 20 / 23~~

Hi Cierra,

Last spring the small one-person company we contracted with for cleaning services announced that he wanted to partially retire and would be cancelling the library as clients. This proved to be an excellent opportunity for us to create a new library position of custodian which we really needed. Small maintenance duties had become a problem for us as several of our old staff members had left or retired. Our new custodian does cleaning duties, light maintenance, and shoveling. The position is 20 hours a week, at \$20/hour. Because we no longer contract for shoveling, cleaning, and random handyman issues, the cost difference is around zero, for us. It has proven to be a great move! Now, I have someone on staff I can more easily communicate with and hold accountable. Things happen so much faster and more efficiently! And I don't have to pay extra to have the windows cleaned in the spring!

The things I would encourage you to think about are supplies, equipment, and training. Our former cleaning service provided some of their own supplies and equipment, like floor cleaner and rags. We had to buy a new vacuum and figure out a system by which cleaning rags would be washed. We had to budget to purchase the proper cleaning supplies. We also had to hire someone with sufficient experience- someone who knew the health issues around proper cleaning and the appropriate way to handle certain cleaning chemicals etc.. This is part of the reason why we pay such a high wage- our new custodian came with a knowledge base and skill set I could not train them for. Also, you might want to check in with your insurance agent about your coverage, just to make sure the new position won't change anything.

Good luck!
-Tracy

On Thu, Jan 18, 2024 at 12:08 PM Cierra Bakovka via Michlib-I <michlib-l@mcls.org> wrote:

█

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Tracy Logan
Library Director
Cadillac Wexford Public Library
411 S. Lake Street
Cadillac, MI 49601
231-775-6541
logant@cadillaclibrary.org

Re: [Michlib-l] Cleaning Staff

SW Susan Wess <susan.wess@milanlibrary.org>
Thu, 18 Jan 2024 12:25:18 PM -0500 •
To "Cierra Bakovka" <cierra@henikalibrary.org>

We went through several cleaning companies who would start out good & then end up not. Because of our alarm system & cameras our last cleaning company was in & out in less than an hour & bringing other people with them. We're small (5000 sq ft) but have 3 bathrooms & a good cleaning should take more than 60 minutes.

I hired the husband of a staff member who did cleaning for a church or two & was retired. Gave him the same list of requirements and have been using him for about 5+ years. He's paid \$375 biweekly for 3 cleanings a week. He is much better than any cleaning company we've ever had & takes pride in keeping the library clean.

I would probably never go with a company again because they really don't take ownership of their work.

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From: Michlib-l <michlib-l-bounces@mcls.org> on behalf of Cierra Bakovka via Michlib-l <michlib-l@mcls.org>
Sent: Thursday, January 18, 2024 12:05:30 PM
To: Michlib-l <michlib-l@mcls.org>
Subject: [Michlib-l] Cleaning Staff

Hi all,

We haven't been satisfied with our contracted cleaning service in some time. We are considering hiring someone as a member of staff who's job would be performing cleaning services in our building. For those doing that already, what are you paying? Pros and cons? Things you wish you would have thought of?

Cierra Bakovka, MLIS

She/Her
Director

Henika District Library

149 South Main St.
Wayland, MI 49348
269-792-2891 ext. 309
cierra@henikalibrary.org



Re: [Michlib-I] Cleaning Staff

KE kerry@saranaclibrary.org
Thu, 18 Jan 2024 12:37:15 PM -0500 •

To "Cierra Bakovka" <cierra@henikalibrary.org>

Our cleaners are staff members and we actually are looking to go with a service instead.

- We pay our current cleaners \$18 an hour but you also have to factor in the library's part of payroll taxes, liability insurance and worker's comp insurance. I inherited this amount and it is actually higher than what my library clerks make- which I think is unfair but the board doesn't want to lower someone's salary but we couldn't afford to pay all staff that much either! They have asked for raises a couple of times and I have to explain that they make far more than those that have to deal with the public, which has lead to some frustration on both sides.
- When they are sick or want a week off, we do not have anyone to cover for them except for doing our regular cleaning. Sometimes it can be several weeks if they are sick (which means that I end up picking up the slack).
- They are excellent at using something up and then not communicating it to us. We then have to rush to get something last minute so they can clean- such as toilet bowl cleaner, etc! Or rush to get toilet paper or paper towels because we are completely out because they used it all and did not let us know.
- I have had them go through a vacuum cleaner in less than 6 months. Since it was because they didn't properly use it, I wasn't able to get a refund and instead had to purchase a new one. We find that they struggle with bagless and bagged vacuum cleaners and we often have to trouble shoot what is going on for them or fix it. This often means that the vacuuming then doesn't get done that they are suppose to do.
- I found out that she was bringing her grand daughter in some of the times she was cleaning. This is a huge liability issue and our policy states that we cannot have people in the building when we are closed unless approved by the library director. She then disclosed that she had allowed other family members to come in too (AHHHH!).
- Due to the above and because I have also found that they have falsified timesheets, I now have to randomly drive by or stop in while they are cleaning unexpectedly to make sure that they are actually working and that no one else is in the building with them. While I would still probably do this for with a service for awhile too, at least I would have a company to deal with and liability would rest with the company and not solely on the library- plus the company should have their own rules/regulations on these things too
- There are other issues too- things just not being cleaned well, arguments on how they clean things, the whole interpersonal issues that arise when they are your employee.....

I am sure that there will be cons with a service as well however after getting several quotes, we will actually be paying half of what we currently pay in just salary, so saving even more when you factor in the payroll taxes, liability and worker's comp.

Good luck! It isn't an easy decision.

Kerry Fountain, Director
Saranac Clarksville District Library
616-642-9146 & 616-693-1001

---- On Thu, 18 Jan 2024 12:05:30 -0500 **Cierra Bakovka via Michlib-I** <michlib-I@mcls.org> wrote ---



Re: [Michlib-I] Cleaning Staff

DI director@macdonaldlibrary.org
Thu, 18 Jan 2024 2:57:47 PM -0500 •

To "Cierra Bakovka" <cierra@henikalibrary.org>

~~Reading 9 / 23~~

Hi Cierra,

I've done this both ways before. There are pros and cons either way but I've noticed that, either way you go, things start strong and eventually wane. A big aspect to this is the fact that the cleaning person is most often cleaning outside of open hours which means you may have limited facetime with them. Part of what worked well for me in the past was knowing one of the cleaning people on a personal basis. We knew each other socially so we engaged more frequently. In comparison, I did not personally know the other cleaning person so I seldom met them. For context, we had two part-time people who would trade off nights. This was at a large, busy library so we needed nightly cleaning. Prior to my starting date, the library had employed another part-time cleaning person. They started off okay but it quickly became apparent that primary tasks were not getting completed. They watched the security cameras and found that they would come in, clock in, take out a couple of trash bins, and then go to their vehicle for a couple of hours, and then come back in to clock out.

The pro for me regarding a cleaning company is that you can communicate with their manager/owner about any concerns and hope that those get addressed. However, that capacity is really based on your relationship and trust in that manager. When hiring yourself, you tend to have more direct buy-in for your specific organization but it's good to stay on top of it so things do not escalate. I know of another library who employed one of their part-time regular staff members as their part-time cleaning person. I recall that that went pretty well because the employee already had a lot of respect with the organization.

Hope this helps!
Tonya

On Thu, Jan 18, 2024 at 12:08 PM Cierra Bakovka via Michlib-I <michlib-l@mcls.org> wrote:

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Tonya Ryals
she/her

Director
MacDonald Public Library
36480 Main St, New Baltimore, MI 48047
(586) 725-0273

Re: [Michlib-I] Cleaning Staff

DI director@albionlibrary.org
Thu, 18 Jan 2024 7:04:35 PM -0500 •

To "Cierra Bakovka" <cierra@henikalibrary.org>

Sent by cstanczak@albionlibrary.org

Hello, Cierra!

We actually moved the opposite way about 10 years ago, and don't regret it. If you decide to include a janitorial/custodial staff member, be sure to budget to pay slightly more for your workers compensation insurance for that staffer (it's a different category than most library staff, which usually fall under "office/clerical" in terms of risk); any supplies and services that your current service provider covers (cleaning supplies, laundering mop heads, and service/repair of equipment, like your vacuums, comes to mind as things that changed for us); and that you have a back-up option for essential services (vacuum, mop, bathrooms, and trash removal) in case that single person is ill, has car trouble, or is on vacation.

Good luck!

Cynthia Stanczak, MLS (she/her)
Library Director
Albion District Library
501 S. Superior St.
Albion, MI 49224
(517) 629-3993

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Online at www.albionlibrary.org, or find us on Facebook!

My working day may not be your working day. Please do not feel obligated to reply to this email outside of your normal working hours.

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Good luck!

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Custodian

Job Summary:

This is a part time position in support services that is responsible for the cleaning and light maintenance of library buildings and furnishings. The custodian is also responsible for outdoor maintenance that is not covered by contracted service providers. The custodian liaises with certain service providers like lawn care workers or plumbers when authorized by the director.

Supervisory Responsibilities:

- None

Supervision Received:

- Works under the immediate supervision of the Library Director

Cross Trained:

- Director (some duties)
- Circulation Manager (some duties)
- IT Manager (some duties)
- Branch Manager (some duties)

Duties/Responsibilities:

- Cleans interior of the Cadillac library including sweeping, mopping, vacuuming, trash removal, dusting, bathrooms, and windows, etc.
- Oversees maintenance and upkeep of Cadillac library including replacing lightbulbs, filters, carpet squares, and batteries, as well as small repairs, painting, and touchups
- Maintains grounds by completing tasks not covered by outside service providers, including picking up trash and emptying trash cans, sweeping outdoors, cleaning and waxing statues, managing flag and flap pole
- Oversees outdoor winter maintenance by shoveling and salting sidewalks as needed
- Oversees the cleanup of biohazards by implementing appropriate cleaning procedures and purchasing
- Maintains tools in good working order
- Orders and stocks cleaning supplies
- Assembles, installs, and moves furniture and shelving as needed
- Sets up tables and chairs for large meeting room use by outside groups
- Coordinates with service providers like lawn care works etc. when requested by director
- Assists branch libraries with library upkeep in accordance with each locations lease agreement
- Assists library director in maintaining and updating the building book
- Additional duties as directed

Custodian

Required Skills/Abilities:

- Strong attention to detail and task orientation
- Work positively and efficiently with the public and fellow library staff
- Completes required duties in a timely, proficient manner
- Ability to work independently
- Ability to pass a background check
- Knowledge of blood borne pathogens and biohazard clean up
- Knowledge of cleaning procedures and cleaning product safety requirements
- Familiarity with power tools and their safe use
- Ability to travel to library locations

Education and Experience:

- High school diploma or GED equivalent
- 3-5 years' experience in janitorial or custodian position

Schedule:

- 20 hours per week

Physical Requirements:

- Ability to walk for 10 min at 2.5 MPH.
- Ability to push and pull 100lbs.
- Ability to kneel, twist, reach, grasp.
- Ability to lift 15 lbs, 60 in. height.



Proposal

Phone	Date
269-792-2891	1/2/2024
JOB NAME/LOCATION	
JOB NUMBER	JOB PHONE
3022	

TO: **Henika Library**
149 S Main St
Wayland, MI 49348

We hereby submit specifications and estimates for:

Furnace and air conditioner for west end of building
 Lennox Elite 196E gas furnace (EL196E, 96% efficient)
 Lennox Merit 14 AC with new evaporator coil (ML14XC, 4 ton, 15 SEER2)
 5" filter media air cleaner, new condensate pump and drain pan under furnace with water alarm
 Use existing thermostat and refrigeration line set.

Furnace and air conditioner for East end of building
 Lennox Elite 296V 2 stage gas furnace (EL296V, 96% efficient)
 Lennox Merit 14 AC with new evaporator coil (ML14XC, 3 TON, 15 SEER2)
 5" filter media air cleaner, new condensate pump and drain pan under furnace with water alarm
 New Lennox zoning system with new motorized dampers
 Use existing thermostats and refrigeration line set.

Optional: to upgrade the west end furnace to a 2 stage gas furnace (EL297V, 97 % efficient) add \$500.00

We Propose hereby to furnish material and labor - complete in accordance with the above specifications for the sum of: dollars **\$21,975.00**

Payment to be made as follows:

A non-refundable deposit of 50% with the remainder due on completion of work

All material is guaranteed to be as specified. All work to be completed in a professional manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado, and other necessary insurance. Our workers are fully covered by Worker's Compensation insurance.

Authorized
Signature

Note: this proposal may be withdrawn by us if not accepted within 30 days.

Acceptance of Proposal - The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Signature _____

Date of Acceptance: _____

Signature _____



Elite[®] gas furnaces come appointed with:

Insulated blower compartment to minimize heat loss and maximize efficiency

Designed to integrate with the PureAir™ air purification system

Sturdy burners reduce noise and maintain efficiency throughout the unit life

Patented clamshell design reduces air leakage from the unit, sending more heated air to the home

Additional design elements, like pre-cut holes, pre-bent flanges and factory installed flue collars, make the installation quicker and more precise

Dual-fuel compatible with Lennox[®] heat pumps for added cost savings

	High-Efficiency, Fully Digital, Two-Stage, Variable-Speed Gas Furnace EL297V	High-Efficiency Two-Stage, Variable-Speed Gas Furnace EL296V	High-Efficiency Two-Stage, Constant-Torque Gas Furnace EL296E	High-Efficiency Single-Stage, Constant-Torque Gas Furnace EL196E	Standard-Efficiency Two-Stage, Constant-Torque Gas Furnace EL280E
Annual Fuel Utilization Efficiency (AFUE)	97%	96%	96%	96%	80%
Heat Stages	Two-Stage	Two-Stage	Two-Stage	Single-Stage	Two-Stage
Blower Motor	High-Efficiency Variable-Speed	High-Efficiency Variable-Speed	Power Saver Constant-Torque	Power Saver Constant-Torque	Power Saver Constant-Torque
ENERGY STAR [®] Certified ⁶	✓	✓	✓	✓	
Duralok Plus™ Heat Exchanger	✓	✓	✓	✓	
Duralok™ Heat Exchanger					✓
Fully Digital	✓	✓			
Enhanced Humidity Control	✓	✓			
Heat Exchanger Limited Warranty ³	Lifetime	Lifetime	Lifetime	Lifetime	20-Year
5-Year Limited Warranty On Covered Components ⁸	✓	✓	✓	✓	✓

Contact your local utility company to determine if there are available rebates.

For a full list of product details and testing, visit www.lennox.com/terms-and-conditions.
California Only: These furnaces do not meet the South Coast Air Quality Management District (SCAQMD) Rule 1111 NOx emission limit or the San Joaquin Valley Air Pollution Control District (SJVAPCD) NOx emission limit. For more details, visit www.lennox.com/terms-and-conditions.

www.lennox.com 1-800-9-LENNOX

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Merit[®] air conditioners come appointed with:

Precision-balanced, direct drive fan to keep the noise low and the savings high

Reinforced with a PermaGuard™ cabinet for long-lasting protection against rust and corrosion

Cabinets built using superior materials and proprietary designs make Lennox[®] units more durable, safer and easier to install

Fan and blades enhance air circulation and decrease noise from the unit

	Mid-Efficiency, Two-Stage Air Conditioner ML18XC2	Mid-Efficiency, Two-Stage Air Conditioner 16ACX**	Mid-Efficiency, Single-Stage Air Conditioner ML17XC1	Standard- Efficiency, Single- Stage Air Conditioner ML14XC1*	Standard- Efficiency, Single- Stage Air Conditioner 13ACX**
Energy Efficiency	Up To 18.00 SEER, 17.80 SEER2	Up To 18.00 SEER	Up To 17.00 SEER, 16.20 SEER2	Up To 17.00 SEER, 15.20 SEER2	Up To 13.00 SEER
Quantum™ Coil	✓		✓	✓	
Stages Of Cooling	Two-Stage Compressor	Two-Stage Compressor	Single-Stage Compressor	Single-Stage Compressor	Single-Stage Compressor
Sound Rating†	As Low As 75 dB	As Low As 75 dB	As Low As 73 dB	As Low As 73 dB	As Low As 76 dB
ENERGY STAR [®] Certified ⁶	✓	✓	✓	✓	
Removes Humidity From The Home	Higher Removal Rate	Higher Removal Rate	High Removal Rate	High Removal Rate	High Removal Rate
5-Year Limited Warranty On Covered Components ⁸	✓	✓	✓	✓	✓

Contact your local utility company to determine if there are available rebates.

* Available in the North Region only.

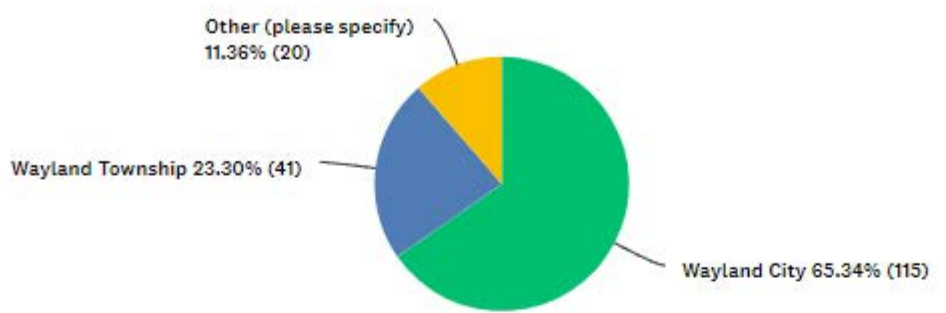
** Available in the North Region only, while supplies last.

† Equivalent to the sound of an average radio or tv-audio at 76 dB.

For a full list of product details and warranty information, visit Lennox.com/terms-and-conditions.

Where do you live?

Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES
Wayland City	65.34% 115
Wayland Township	23.30% 41
Other (please specify) Responses	11.36% 20

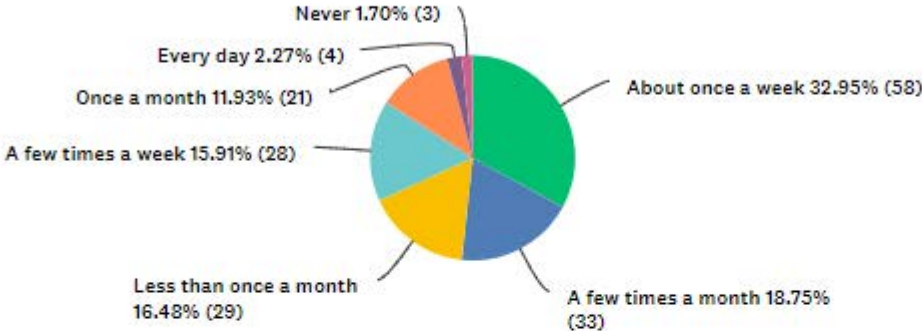
RESPONSES (20) WORD CLOUD TAGS (9)

Tags + New Tag

Tag	Percentage	Count	View all	Edit	Delete
Dorr	35%	7	View all	Edit	Delete
Hastings	5%	1	View all	Edit	Delete
Hopkins	10%	2	View all	Edit	Delete
Kent County	5%	1	View all	Edit	Delete
Leighton/Moline	15%	3	View all	Edit	Delete
Middleville	5%	1	View all	Edit	Delete
Plainwell	5%	1	View all	Edit	Delete
Shelbyville	5%	1	View all	Edit	Delete
Yankee Springs	5%	1	View all	Edit	Delete
Untagged	10%	2			View all

On average, how often do you or members from your household visit the Henika District Library?

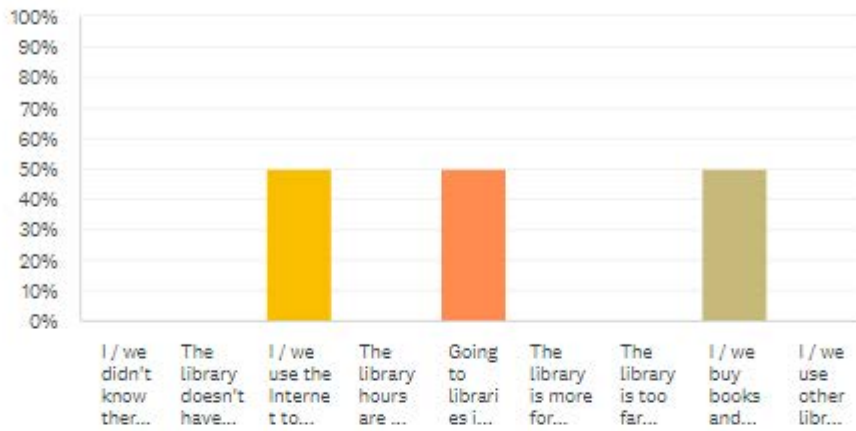
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES
About once a week	32.95% 58
A few times a month	18.75% 33
Less than once a month	16.48% 29
A few times a week	15.91% 28
Once a month	11.93% 21
Every day	2.27% 4
Never	1.70% 3
TOTAL	176

If you answered “Never”, which of the following reasons describes why you or your household have never visited the Henika District Library? Please select all that apply.

Answered: 2 Skipped: 174



ANSWER CHOICES	RESPONSES
<input type="checkbox"/> I / we didn't know there was a public library in Wayland	0.00% 0
<input type="checkbox"/> The library doesn't have the materials or the services that I / we need.	0.00% 0
<input type="checkbox"/> I / we use the Internet to obtain information that I / we need.	50.00% 1
<input type="checkbox"/> The library hours are not convenient.	0.00% 0
<input type="checkbox"/> Going to libraries is not part of my / our lifestyle.	50.00% 1
<input type="checkbox"/> The library is more for children.	0.00% 0
<input type="checkbox"/> The library is too far from where I / we live.	0.00% 0
<input type="checkbox"/> I / we buy books and read them at home.	50.00% 1
<input type="checkbox"/> I / we use other libraries.	0.00% 0
Total Respondents: 2	

Comments (1)

RESPONSES (1)

WORD CLOUD

TAGS (0)

Sentiments: OFF

Filter: by tag ▼

Showing 1 response

I don't use library

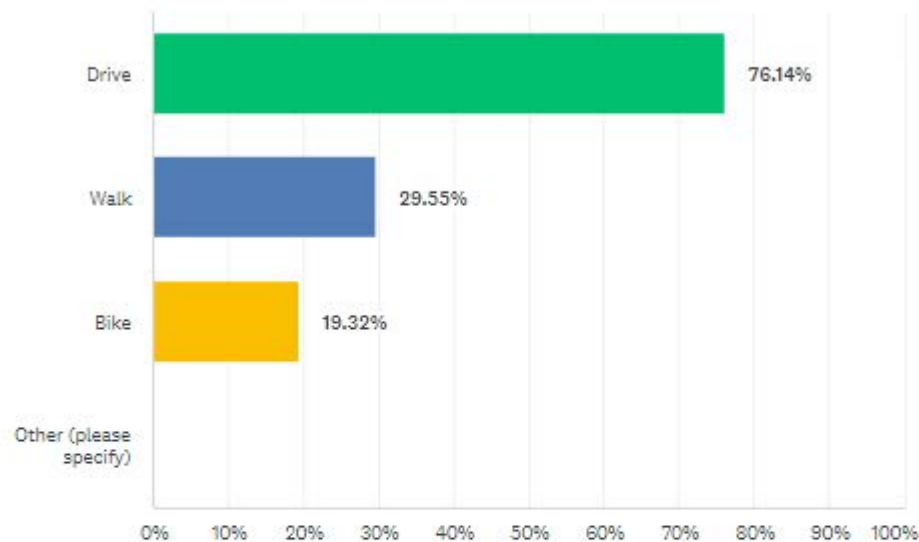
12/2/2023 07:31 PM

[View respondent's answers](#)

[Add tags ▼](#)

How do you personally get to the library? (select all that apply)

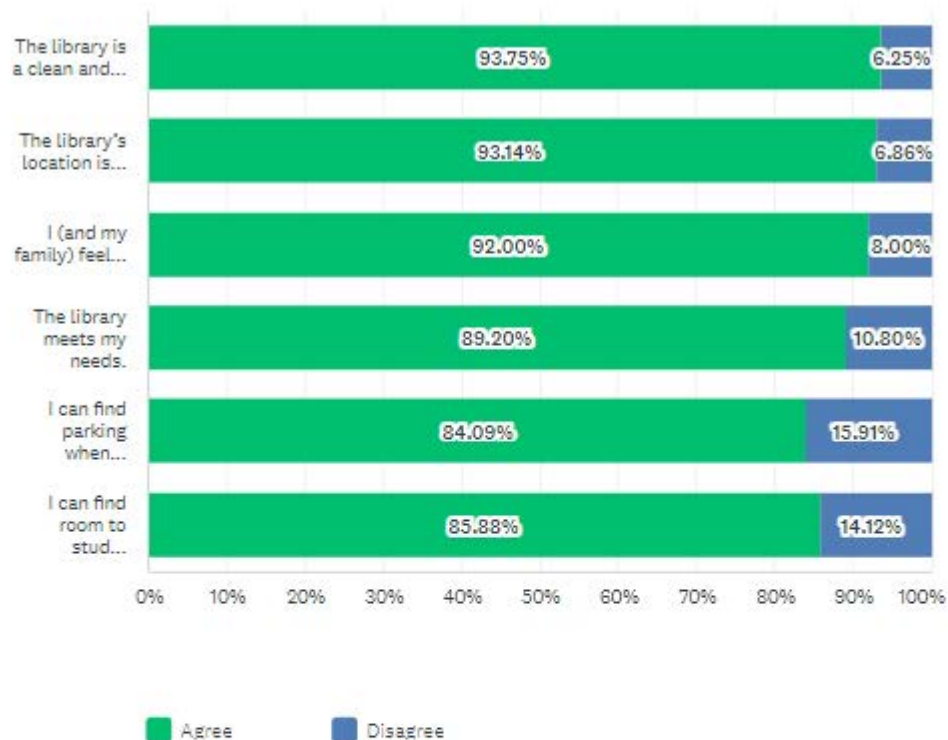
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Drive	76.14% 134
▼ Walk	29.55% 62
▼ Bike	19.32% 34
▼ Other (please specify)	Responses 0.00% 0
Total Respondents: 176	

Please answer agree or disagree with the following statements:

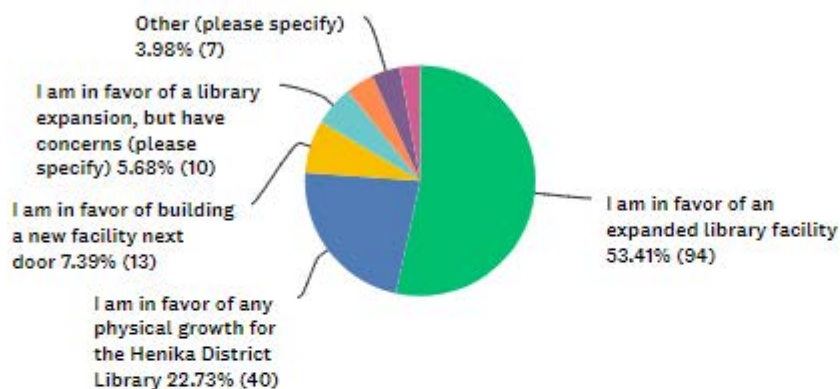
Answered: 176 Skipped: 0



	AGREE	DISAGREE	TOTAL
▼ The library is a clean and comfortable place to visit.	93.75% 165	6.25% 11	176
▼ The library's location is convenient.	93.14% 163	6.86% 12	175
▼ I (and my family) feel safe at the library.	92.00% 161	8.00% 14	175
▼ The library meets my needs.	89.20% 157	10.80% 19	176
▼ I can find parking when I visit the library.	84.09% 148	15.91% 28	176
▼ I can find room to study and use the resources available.	85.88% 146	14.12% 24	170

Which statement best describes how you feel about an expanded/remodeled or new Henika District Library facility?

Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES	
I am in favor of an expanded library facility	53.41%	94
I am in favor of any physical growth for the Henika District Library	22.73%	40
I am in favor of building a new facility next door	7.39%	13
I am in favor of a library expansion, but have concerns (please specify)	5.68%	10
Undecided/Don't know	3.98%	7
Other (please specify)	Responses 3.98%	7
I am opposed to any plan to expand, build, or remodel	2.84%	5
TOTAL		176

Will the expansion provide a quiet area because now the library is quite loud.

12/16/2023 12:25 PM

[View respondent's answers](#)

[Add tags](#)▼

I'd hate to see the green space next to the library go. It would also be frustrating to lose parking space, should the parking lot need to be demolished due to expansion/rebuild.

12/5/2023 06:43 AM

[View respondent's answers](#)

[Add tags](#)▼

I think that having a larger library would be amazing but something I love so much about Henika is it's historical charm. If I got to choose, I would just add an addition to the side of the library & move the parking lot on the south side. I'd hate to lose the grassy area but I'd hate to lose the historical building more.

12/5/2023 12:03 AM

[View respondent's answers](#)

[Add tags](#)▼

I want more books, but I don't really want the library to change

12/4/2023 12:26 PM

[View respondent's answers](#)

[Add tags](#)▼

I'm opposed to any growth/expansion that will cost the tax payers money. The Henika Library currently receives more of my tax money than does Wayland Township, where I live. Any increase in my taxes for the Henika Library is not acceptable.

11/29/2023 01:19 PM

[View respondent's answers](#)

[Add tags▼](#)

I don't want to lose the architectural aesthetics of the original library

11/29/2023 12:27 PM

[View respondent's answers](#)

[Add tags▼](#)

The children's area needs more for little ones to do such as the Dorr and LEIGHTON have. Very few books available for adults

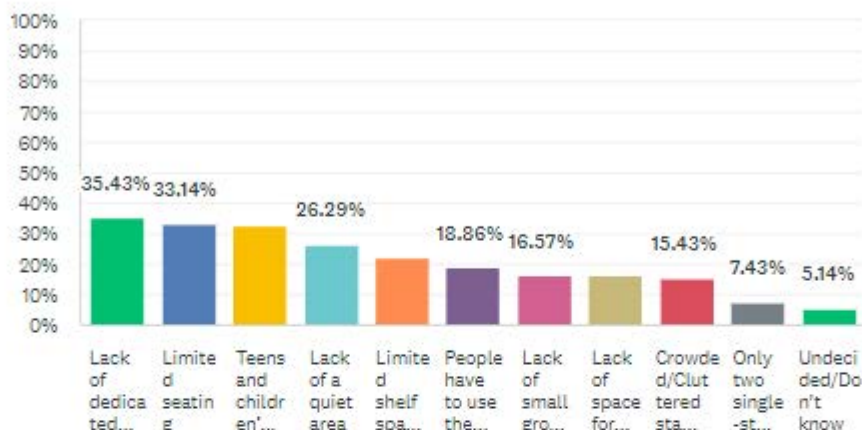
11/28/2023 08:03 PM

[View respondent's answers](#)

[Add tags▼](#)

The current building has several limitations and challenges. Which of these conditions concern you most? (Choose up to 3)

Answered: 175 Skipped: 1



ANSWER CHOICES	RESPONSES
▼ Lack of dedicated space for programs and events	35.43% 62
▼ Limited seating	33.14% 58
▼ Teens and children's areas are combined in one space	32.57% 57
▼ Lack of a quiet area	26.29% 46
▼ Limited shelf space for materials	22.29% 39
▼ People have to use the stairs or elevator to enter the building	18.86% 33
▼ Lack of small group study rooms	16.57% 29
▼ Lack of space for new technology	16.57% 29
▼ Crowded/Cluttered staff areas	15.43% 27
▼ Only two single-stall restrooms	7.43% 13
▼ Undecided/Don't know	5.14% 9

Total Respondents: 175

It's a beautiful building but it is SMALL by today's standards

12/14/2023 05:47 PM

[View respondent's answers](#)

[Add tags](#)▼

No space to read or kids in kids area except sitting on the floor

11/30/2023 10:46 AM

[View respondent's answers](#)

[Add tags](#)▼

Need expanded parking!!! That is such a tight area and the Dentist office should use their own parking lot not the libraries !! People with children or older adults should not have to use that back parking!! I count 6-7 cars from the dentist that park in the library spots!!!

11/29/2023 07:01 AM

[View respondent's answers](#)

[Add tags](#)▼

Lack of parking

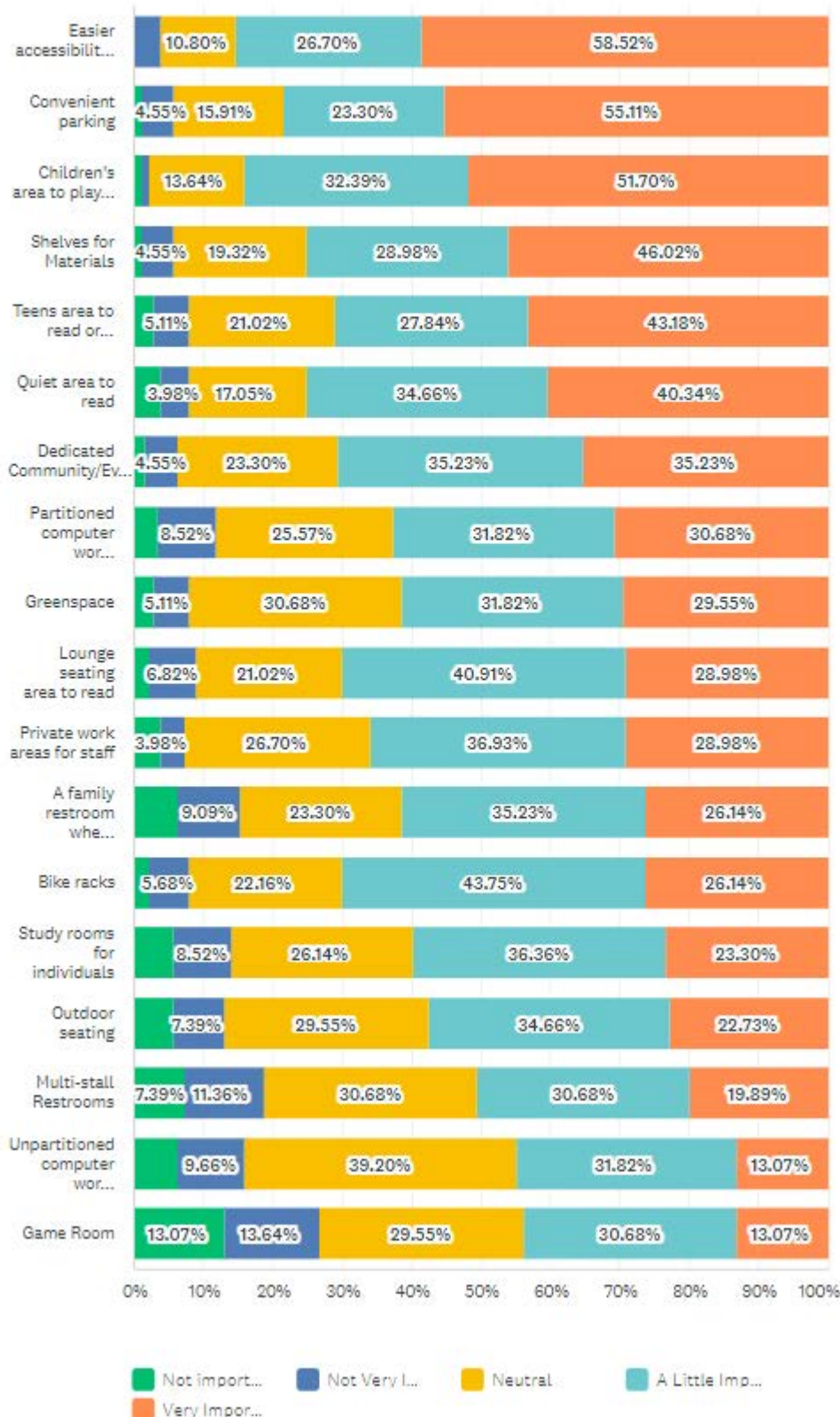
11/28/2023 07:11 PM

[View respondent's answers](#)

[Add tags](#)▼

Below is a selection of specific spaces that are provided by most public libraries in general. Please indicate how important it is for your community to have each of the spaces:

Answered: 176 Skipped: 0



	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	NEUTRAL	A LITTLE IMPORTANT	VERY IMPORTANT	TOTAL	WEIGHTED AVERAGE
▼ Easier accessibility for those with mobility needs	0.00% 0	3.98% 7	10.80% 19	26.70% 47	58.52% 103	176	3.40
▼ Convenient parking	1.14% 2	4.55% 8	15.91% 28	23.30% 41	55.11% 97	176	3.27
▼ Children's area to play or read	1.14% 2	1.14% 2	13.64% 24	32.39% 57	51.70% 91	176	3.32
▼ Shelves for Materials	1.14% 2	4.55% 8	19.32% 34	28.98% 51	46.02% 81	176	3.14
▼ Teens area to read or socialize	2.84% 5	5.11% 9	21.02% 37	27.84% 49	43.18% 76	176	3.03
▼ Quiet area to read	3.98% 7	3.98% 7	17.05% 30	34.66% 61	40.34% 71	176	3.03
▼ Dedicated Community/Event space	1.70% 3	4.55% 8	23.30% 41	35.23% 62	35.23% 62	176	2.98
▼ Partitioned computer work space for individuals	3.41% 6	8.52% 15	25.57% 45	31.82% 56	30.68% 54	176	2.78
▼ Greenspace	2.84% 5	5.11% 9	30.68% 54	31.82% 56	29.55% 52	176	2.60
▼ Lounge seating area to read	2.27% 4	6.82% 12	21.02% 37	40.91% 72	28.98% 51	176	2.88
▼ Private work areas for staff	3.98% 7	3.41% 6	26.70% 47	36.93% 65	28.98% 51	176	2.84
▼ A family restroom where one or more individuals of the same or opposite sex can use	6.25% 11	9.09% 16	23.30% 41	35.23% 62	26.14% 46	176	2.66
▼ Bike racks	2.27% 4	5.68% 10	22.16% 39	43.75% 77	26.14% 46	176	2.86
▼ Study rooms for individuals	5.68% 10	8.52% 15	26.14% 46	36.36% 64	23.30% 41	176	2.63
▼ Outdoor seating	5.68% 10	7.39% 13	29.55% 52	34.66% 61	22.73% 40	176	2.61
▼ Multi-stall Restrooms	7.39% 13	11.36% 20	30.68% 54	30.68% 54	19.89% 35	176	2.44
▼ Unpartitioned computer work space for collaboration	6.25% 11	9.66% 17	39.20% 69	31.82% 56	13.07% 23	176	2.36
▼ Game Room	13.07% 23	13.64% 24	29.55% 52	30.68% 54	13.07% 23	176	2.17

The library currently has 8 public access computer terminals, one public access library catalog computer, print/copy/scan/fax services, basic computer software, charging stations, and wifi available for patron use. Please indicate what technology you or your family would use and what you would like to see in the future.

Answered: 176 Skipped: 0



	I DO NOT / WOULD NOT USE THIS	I MIGHT / MIGHT NOT USE THIS	I DO / WOULD USE THIS	TOTAL	WEIGHTED AVERAGE
Wif	8.52% 16	25.00% 44	66.48% 117	176	2.68
Printing Services	9.66% 17	30.11% 53	60.23% 106	176	2.61
Copying Services	8.52% 15	33.52% 59	57.95% 102	176	2.49
Self-Checkout	10.23% 18	34.66% 61	55.11% 97	176	2.45
Library catalog computers	15.34% 27	36.93% 65	47.73% 84	176	2.32
Faxing Services	17.61% 31	37.50% 66	44.89% 79	176	2.27
Scan to Email Services	15.91% 28	39.20% 69	44.89% 79	176	2.29
Software (MS Word, etc.)	20.45% 36	35.23% 62	44.32% 78	176	2.24
Public Computers for Adults	22.16% 39	34.09% 60	43.75% 77	176	2.22
Charging Stations	17.05% 30	40.91% 72	42.05% 74	176	2.25
Children's Educational Game Computers	22.16% 39	39.77% 70	38.07% 67	176	2.16
Vending Machines	34.09% 60	30.68% 54	35.23% 62	176	2.01
Public Computers for Children	33.52% 59	33.52% 59	32.95% 58	176	1.99
3D Printer	21.59% 38	47.73% 84	30.68% 54	176	2.09
Gaming Center / Virtual Reality	34.09% 60	38.07% 67	27.84% 49	176	1.94
Microfilm Reader	36.93% 65	44.89% 79	18.18% 32	176	1.81

Q: When it comes to the future of the Henika District Library, what do you most hope for?

Summary:

Space: 83

General/Other: 33

Community/Event Space: 21

Materials: 21

Children's/Teen Area(s): 14

Reading Area: 10

Parking: 7

Greenspace: 5

Private Study/Meeting Rooms: 5

Restrooms: 1

Makerspace: 1

Programs/Events: 23

Staff/Operations: 23

Other: 19

Accessibility: 9

Material Type: 8

Services: 6

Location: 5

Spaces

Children's/Teen Area

- "Children's space"
- "Growth and designated areas based upon ages"
- "A place for families."
- "A separate childrens area where kids can play, read, participate in Events without disturbing the older teens"
- "Better children space and area for events. A nice outdoor area."
- "Separate reading rooms for children and adolescents"

Makerspace

- "A maker space with a laser cutter, 3d printer, embroidery machine, cricut, etc would be awesome!"

Parking

- “Parking is the biggest thing I don't like right now. Since you have to pay to park in the north side, and the dental staff parks in the south parking lot. It gets right. I hope it keeps the same building though.”
- “That it is a safe place for all and welcoming for all !! You should have a suggestion box for patrons! I have talked to staff about the having the director tell the businesses behind them park in their parking as they gave all that parking back there and no parking for people that want to come to the library especially people in wheelchairs, walkers , mobility issues, kids etc. Nothing has been done about that and again our voices are never heard!! It sure is easier to go to Moline especially if you are physically challenged etc.”
- “More parking”
- “Parking, the expansion which is happening, and up to date interior - carpet, walls, etc.”
- “to see safer bike spaces”
- “There is an outdoor reading area and easy parking”

Greenspace

- “Outdoor reading area”
- “The environment is optimised and there is an outdoor reading area”

Private Study/Meeting Rooms

- “I would love to see more spaces to work in. It would be great to be able to work and take virtual meetings in the space without feeling disruptive

Community/Event Space

- “More space for library classes and events, community area. Comfortable quiet seating to read in (not by a doorway), a place to hang out and talk with other adults while kids play games (not having kids run through the whole library)”
- “More space for children's events.”
- “More activities for all ages with the space to do so.”
- “I'd love to see more space for activities/meetings & an expanded children's/teens section. We love the library & are so thankful for those that work there, we'd love to see a larger space for the librarians too.”
- “Bigger space for events and children's area

- “Dedicated quiet reading space with comfortable seating, space for community events and engagement”
- “A nice space for events. some of the past adult events have been great, but the space is very much lacking to accommodate groups.”
- “More space for community activities”
- “I hope that it gets some extra room for community events and stays a welcoming place.”
- “I would hope that Henika could have space to hold programs without seeming like it is taking over the study space.”

Restrooms

- “Larger spaces, and more usable restrooms.”

Reading Area

- “Relaxing area to read”
- “It is hoped to increase the number of books borrowed at one time and increase the seats in the reading room.”
- “There is a well-equipped reading space”
- “Set up a variety of leisure reading areas”

General Size/Space

- “library can keep up with area growth”
- “Newer facilities”
- “Growth and support”
- “An expanded library while retaining the closeness and friendliness of the staff.”
- “A space that grows with its community”
- “They offer a place for the community to come to and visit.”
- “More space”
- “Continued growth and service for our area. I’ve been coming to and have loved Henika library since I was a child and I’d love to see expansion appropriate to the needs of the Wayland area.”

- “That they can have a space that is large enough to have enough self space for a robust collection and to have a community space to have the room to really serve patrons with their programs. Separate child spaces are important and so is accessibility. It’s a great library! Give them the space to shine for the Wayland Community.”
- “More space! Shelf space for materials, space for collaborative work, space for kids, space for teens. In general more room to meet the needs of each group that needs the library.”
- “A safe, comfortable space for people of all ages.”
- “It stays around and okay for the building to become more modern in order to have more space.”
- “Just a continued safe space for my children to go to.”
- “I hope the building is reserved somehow but more room for everything would be great.”
- “Updated/brightened look inside. The building is so beautiful & unique, so I’d hate to see too many changes to the building that take away from its character and green space.”
- “Having the room and resources to serve the community.”
- “Preservation of the space, expansion of services and offered material. I can never seem to find what I would like to borrow, it is not available here. But the historical aspect of the building should be preserved yet as a community usable space.”
- “A bigger area”
- “Space for existing and space to grow. Quieter areas. Gaming area for kids/loud in separate space. Neater, cleaner, less cluttered space.”
- “A larger facility where children, teens, and adults can come for programming and technology.
- “Innovative library space design: Libraries are expected to provide a more comfortable, flexible and versatile learning environment through innovative space design to promote communication and collaboration.”
- “A warm welcoming environment for kids and families to get excited about books and reading.”
- “I would like the library to grow with our community. The current building is lovely but lacks space. “

- “Wayland is growing. We need a bigger library More people come and enjoy the library if less crowded”
- “When I come into library it’s quiet and less noisy! More like a library”
- “More convenient facilities”
- “continued expansion and use. It’s a great little library.”
- “More comfortable and quieter environment”
- “The environment and facilities are getting better and better, and there is an outdoor reading area”
- “I hope for a Larger library with conducive and serene environment for reading”
- “Enlarge the library”
- “Larger area for books. Area for events. Maybe a larger area for books on sale or seating/reading area”

Accessibility

- “Easier accessibility for all individuals as far as parking and entering the building
- “That the library is always accessible.”
- “Handicap accessibility.”
- “Easy Entries for people with disabilities.”
- “Accessibility”
- “Growth and furthering inclusion and accessibility.”
- “Growth! And accessibility”
- “something accessible for all”

Location

- “That it is still ther”
- “The Library stays in the historic building”
- “To preserve the historical building, possibly build / addition/ newer on adjacent land”
- “The original structure would be preserved”

- “Hope the historical parts remain”

Materials

Amount/Space

- “Magazines Play area for kids and activities”
- “More shelves of books is always a plus!”
- “More room for books and family/kid events and fun”
- “Larger, more material fiction, non fiction, reference, periodicals, archives, genealogy, research & help with goal specific research assistance.”
- “More material”
- “Expanded online catalog”
- “More space for more books”
- “More actual books added and not turning it into a social cub for adults. More activities for children.”
- “More space for books.”
- “Hoping for better service, more books.”
- “Expanded catalog. Physical books are the most important thing for me. Expanded space for events and programs would be the next priority.”
- “A larger selection of books to meet the needs of the community and space for programming for all ages. Keeping at least the original part of the library is also what I hope for.
- “Have a wider variety of books”
- “I hope for a virtual books as it will help research study become easier”
- “Increase the variety of books”
- “Want more comic books”
- “I'm excited to see the collection continue to grow and the possibilities of additional events/programs. “
- “More books”

Type

- “That the library will start purchasing more of the books I request. I don't know what the current policy is, but in the past, at least 3 individuals had to request a specific title in order for it to be okayed. Yet whoever the head person is clearly isn't limited to this, and it's super frustrating to see multiple books on the same topic being purchased, while my requests go un-purchased.”
- “That you carry a wide variety of books classics, romance science fiction horror fantasy Absolutely nothing to have books that have the same sex romances or transgender books! Keep those out of the library!”
- “To be able to request books to be added to the library.”
- “Creative material”
- “Continue to purchase books for all ages.”
- “More clarity in the classification of books. It is recommended to maintain a good reading environment in the library, and there are requirements for occupying seats, talking loudly and lovers.”
- “More humane and safe as well as books of diverse disciplines”
- “I hope the Henika District Library is full of science fiction and convenience”

Programs/Events

- “More activities for children after school”
- “I would love more adult programs that aren't mostly Mondays. I really enjoyed Wednesday afternoon that way I am able to participate”
- “Kids programs”
- “More kid events”
- “More fun events”
- “Libraries can provide more educational activities.”
- “Add more thematic activities”
- “Increase social and interactive experiences”

Services

- “I would love to have Ancestry.com available...and I would gladly volunteer my time to help people navigate researching their own family history.”

- “More remote services: With the development of technology, libraries are expected to provide more remote services, such as remote lending and online reference services.”
- “Expanded opening hours and services: Libraries are expected to offer more flexible opening hours and an expanded range of services, such as offering more community activities and computer learning courses.”
- “Providing personalized services: Libraries are expected to provide personalized recommendations and services according to the needs and interests of users to meet the needs of different users.”
- “Improve service quality. The library should provide more accurate, enthusiastic and efficient services, such as conducting business lectures, setting up online reservation system, etc., to improve the user experience of readers.”
- Hope there are more computers for everyone to learn

Staff/Operations

- “That when you return a book the staff would check it in before putting it back on the shelf.”
- “I most hope for having/keeping the wonderful librarians we have. No matter the space, the librarians make the experience wonderful. These librarians are always helpful and so kind to every single person that walks in.”
- “It to stay open with more convenient hours.”
- “Better staff, current staff are rude and do not want to help. My poor mother said she won’t go back because they make her feel stupid. The staff there use to be so wonderful and helpful. Also why are they still monitoring what people print? Seems like a huge violation of privacy for them to look at what we are printing before letting us print. No other library does that. Hope to see the library thriving again like it was a decade or so ago with awesome kids programs and friendly staff.”
- “Continuing supporting the community and having the community support the library.”
- “I hope the opening hours will be extended”
- “I hope the opening hours will be extended”
- “I hope the opening hours will be extended”
- “Don’t change the service”
- “I hope the opening hours will be extended”

- “I hope the opening hours will be extended “
- “I hope the opening hours will be extended”
- “I hope the opening hours will be extended “
- “I hope the opening hours will be extended”
- “The same great friendly faces that currently work there.”
- “I hope the opening hours will be extended “
- “I hope the opening hours will be extended”
- “I hope the opening hours will be extended “
- “I hope the opening hours will be extended”
- “I hope the opening hours will be extended “
- “I hope the opening hours will be extended”
- “I hope the opening hours will be extended “
- “I hope the opening hours will be extended”
- “I hope the opening hours will be extended”

Other

- “That the focus is on positive impact on the whole community and not political hot topics. It’s such a special happy place that offers such amazing programs that we appreciate. We don’t want it to be like a big town library. Small town charm is special and desired. “
- “That’s it becomes one of the best libraries”
- “That it continues to provide for the community.”
- “More community opportunities”
- “For the community to continue valuing the library and know it’s a resource for more than just books!”
- “A great library for all to enjoy!
- “Be the best library!”
- “Hope to develop better”
- “I hope the library will become the students’ favorite place.”
- “I hope the library can continue to operate for a long time.”

- “I hope the library has a better future”
- “Become a favorite place for kids to go.”
- “Libraries can help spread the word about education.”
- “The library has a long history of operation.”
- “I hope more people can read it”
- “I hope the library can run for a long time.”
- “Comfortable as always”
- “That I am wrong in my assessment that library usage is on the decline and libraries across the country are becoming obsolete...especially when most people in our community do not visit the library more than once a year, if that.”
- “stay open and unique”

Q: When it comes to the future of the Henika District Library, what are you most concerned about?

Summary:

Lack of Space/Growth: 31
Location: 27
Meeting Community Needs: 20
Support: 20
Community Interest: 9
Funding/Cost: 11
Other: 21
Materials: 14
Access: 7

Lack of Space/Growth:

- "That my children have access to programs that interest them, in a space that can accommodate everyone."
- "That it will always be there and current."
- "Lack of change/growth"
- "Lack of parking and quiet spaces for work/study"
- "Lack of space"
- "Lack of growth."
- "More events with limited parking may be a problem."
- "Space and parking"
- "As the community grows, the library will become more crowded."
- "Lack of community programming events for adults, teens and children."
- "Toddler friendly spaces."
- "Lack of space for new material"
- "Parking"
- "Lack of current usable space"
- "More than 1 Changing tables for those with diaper children. Family bathrooms- for those with multiple kids who are not old enough to go by themselves"
- "Having room to do things"
- "Space and parking"

- “Children’s space”
- “Lack of growth”
- “Noise and parking.”
- “It needs to be expanded for more places to put things.”
- “Small physical footprint. Would love to see this library expanded for all services and amenities. Public libraries are incredible resources for their communities”
- “Space and parking No room always crowded”
- “Space and parking”
- “Improvement of facilities”
- “Quiet space”
- “There is an outdoor reading area and easy parking”
- “Outdoor reading area available”
- “Parent-child reading room available”
- “More comfortable and quieter environment”

Materials:

- “I am more concerned about the updating of books”
- “Agendas being pushed”
- “It know you will not be charged for a book that you turned in. And then have to go find it yourself back on the shelf to show the staff it is there. To feel comfortable and safe to check out books.”
- “Patrons not being listened to when we request specific titles be purchased!”
- “Conservative challenges to public inclusivity.”
- “That you as the library will cater to the liberals and out every kind of trans book and same sex romance book in this library”
- “Opposition to censorship and restriction: People are concerned that governments or other institutions may attempt to restrict or censor library content and access, and they expect libraries to stand firm against any form of censorship and restriction.”
- “I don't want censorship”

- “I don’t feel the need for multiple computers for patrons or videos for check out. Keep the small community feel. Buy conservative materials (no gay or transgender).”
- “Can some books be free”
- “Provide plenty of books.”
- “I’m concerned about the books for the future generations”
- “No being able to find clean reading material.”
- “I’m concerned about More virtual books for the kids”

Access

- “My concern is does the library have to be expanded? The expansion may affect people who like to read”
- “My concern is that the expansion may delay my access to the library”
- “No access without stairs except elevator”
- “The stairs and the bathrooms.”
- “Not being in an easily accessible location for those without transportation”
- “Accessibility”
- “That it will become less accessible to those who need the services libraries provide if/when renovations occur.”
- “Easy entry for those at have difficulty with steps.”

Meeting Community Needs:

- “that it can keep up with area growth”
- “Making sure that there’s always resources for kids that may need them.”
- “I adore the library! Keep investing in great staff and quality facilities. It’s such an amazing benefit to the community to have a safe place to access books, tech, and a stable place for kiddos to do their work and learn.”
- “Kids are welcome”
- “I simply hope that children continue to find/have reasons to visit the library and enjoy the magic of books!”
- “Help with research both genealogy and marketing research”

- “Continued poor staff performance ruining the experience of being at the library.”
- “I personally use the library for researching my hobbies and growing family. Also I use Libby through my library card for audiobooks.”
- “silence and comfort”
- “Can provide a stable and long-term learning environment.”
- “Whether the educational resources of the library are sufficient.”
- “To provide high quality services to residents.”
- “Can provide a quiet learning environment for children.”
- “Whether the library can provide enough educational resources.”
- “Continue to provide stable service.”
- “Whether it can be open to all citizens”
- “Opening and closing hours”
- “meeting public needs”
- “Continue to provide the services already provided.”

Location:

- “A change in location. I currently like where it is at.”
- “Love the building and the history. Don't want to lose that.”
- “Staying in town”
- “Keeping the building”
- “How the building looks I would hate to see it lost”
- “Location.”
- “Keeping the historic charm but expanding to meet needs of community.”
- “I believe it needs to expand and grow. The community has outgrown the space”
- “The library leaving Wayland”
- “My only concern is losing the beauty of the building & the historical elements. While I'm sure the older building will need repairs/updates, I don't think it needs any "modernizing" in design.”

- “Preserving the original building”
- “Building reliability”
- “Losing the building.”
- “I would hate to see it not uptown proper.”
- “If it is a historical building, keeping it mostly preserved.”
- “Relocating out of the city or not preserving the space.”
- “Moving to a different location”
- “Sacrificing the architectural aesthetics of the original building”
- “That the original structure might be lost”
- “Changes in the environment”
- “Construction of facilities”
- “that the library stays”
- “Losing the original portion of the building”
- “Keeping the old building's character and preserving its history”
- “what would happen to the current historical building”
- “Building a new building instead of expanding”
- “I don't want to see a new building - maybe only an add on. I walk so would not like the library moved to another location”

Support:

Community Interest

- “That the community won't use the library”
- “Loss of interest from community.”
- “People not using all the benefits of having a great library!”
- “That the younger generation doesn't get that the older generation is what built this library !”
- “People will stop using it.”
- “Lack of community participation.”

- “It won’t be valued. I value it highly.”
- “That nobody is looking at library usage and the decline its been in for the last decade. This is not a case of "if you build it, they will come" With advances of technology and internet access (Allegan County is planning to make high speed internet for all residences accessible). Besides the parents who use the library as an after school daycare until they can pick them up, it would be interesting to know how many patrons the library receives a day, week or month.”
- “The most important thing is that teenagers like to go to the library to read,so that there will always be many people like the library”

Funding/Cost

- “Cost and location for upgrade.”
- “Cost of the project.”
- “The library meets my needs and beyond. I don’t need an expensive long term project. I love Henika the way it is”
- “Funding and space”
- “That the community will not support continued improvement”
- “Sustainability of funding and resources: There is concern that libraries have access to sufficient funding and resources to support their operations and development, ensuring their long-term existence and service to the community.”
- “I am most concerned about how an expansion will be funded.”
- “Whether the library is adequately funded.”
- “Whether the library has sufficient funds to ensure its long-term operation.”
- “The most concerned is the reading environment and the price”
- “Citizens not funding the library.”

Other:

- “The limitations it has and how it can overcome them”
- “Getting too big that kids aren’t as safe there”
- “I am concerned that the books could become less of an interest if too much extra things are added”
- “Adding too many "extra" things all at once. Example: a vending machine.”

- “Nothing this place is amazing and I have been going here for awhile”
- “Digital Privacy and Data security: People are concerned about how their personal data is protected and used by libraries and want to ensure their own privacy and data security.”
- “Adherence to intellectual property laws and ethical guidelines: Libraries are expected to adhere to intellectual property laws and ethical guidelines that protect the rights of authors and creators while promoting knowledge sharing and innovation.”
- “including the homeless”
- “With the continuous development of the Internet, the daily amount of information in the library is gradually increasing, and the digital library is particularly important in the modern library”
- “Low correlation and interoperability with other application systems because of the increase in library management services, library management systems can not meet all the needs.”
- “Technical service lag”
- “Facility security”
- “Library application problems”
- “Traffic and personal safety”
- “security facility”
- “No shortage of resources”
- “Update of the book system”
- “Increase social and interactive experiences”
- “environmentally friendly”
- “There's a nice ambience, good coffee and tasty pastries”
- “The problem of library order”

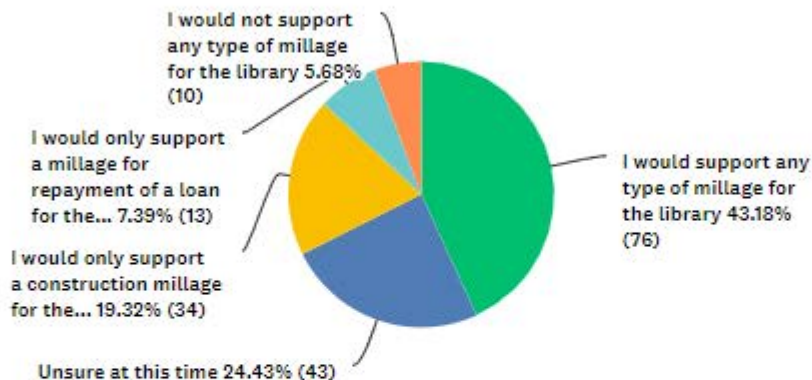
Q: Any additional comments:

- "Books can be updated more frequently. This is my suggestion"
- "I think the official decision was the right one and I have no problem with the library or the expansion of the library"
- "I hope all the libraries can get strong support from the government"
- "I have enjoyed coming there for the monthly bingo. Also my daughter and I participated in the summer reading program."
- "My family appreciates everything that the library currently provides, including the hardworking and friendly staff!"
- "I don't have a lot of money but would donate what I could to an expansion"
- "Thank you. <3"
- "Thank you to the librarians - you are amazing and we appreciate you!"
- "When my children were young- we went weekly. It is a critical part of helping children become passionate about reading."
- "Thanks for all you do!"
- "I am not a community stakeholder, as the library is not in my voting district. I would help support getting donations as I am a library user."
- "Probably nothing you can do about it besides getting another printer, but having a broken printer for weeks in end is very inconvenient. "
- "Henika is a great asset to the community and I would love to see it grow and thrive!"
- "I jump between using the Wayland library and Leighton Township. There is a need for major updates in Wayland as the community grows. "
- "Love the Staff!"
- "As my children get older, my options may change. Right now they have access to many things you listed at home and school (wifi, study space, computers/devices/games). However, I do know that's not what all families have access to. So I'm wondering what demographic you're hoping to reach and make adjustments for. Many students at Wayland have access to devices and printing, etc through the district as well."
- "I am a regular user of the library and appreciate our local library."
- "We support our library and think you guys are all doing a fantastic job of keeping it relevant!"

- “Thank you!!”
- “I like the library and its services”
- “Focus on books and reading materials.”
- “I love the services I get from the library but it would be better if there's room for more improvement.”
- “You are appreciated the way you are, but let's work to improve an awesome resource!”
- “I know my answers likely aren't what you are hoping for and honestly I do not like sharing them because I feel awful this is the situation. I used the library a lot as a child 30-35 years ago. I used it a bit with my children when they were ages 2-8, a few years ago, but we haven't been there in years. Technology is at our fingertips on our phones, tablets and computers, we used to have to use books to learn and research things. Now a quick google search replaces a lot of that. “
- “The use of donations is subject to social supervision”
- “Increase volunteer input”
- “I enjoy the services rendered by the library. I hope for better expansion and better head ahead. I love the idea of this survey to get more thoughts from individuals.”
- “I would support a millage for an expansion. Would not like to lose the historical building - it is part of our community. Can we have a millage and donation support,”

Would you be likely to support a millage for the expansion of the Henika District Library? This is not an official commitment.

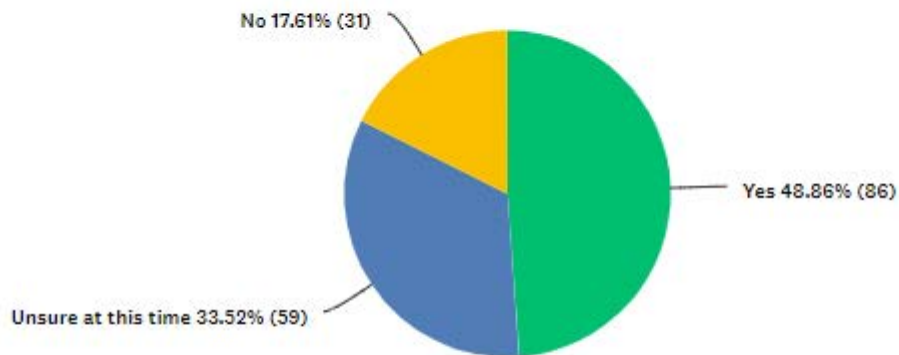
Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES
I would support any type of millage for the library	43.18% 76
Unsure at this time	24.43% 43
I would only support a construction millage for the library	19.32% 34
I would only support a millage for repayment of a loan for the library	7.39% 13
I would not support any type of millage for the library	5.68% 10
TOTAL	176

Would you be likely to support the expansion or renovation of the Henika District Library by donation? This is not an official commitment.

Answered: 176 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	48.86% 86
Unsure at this time	33.52% 59
No	17.61% 31
TOTAL	176